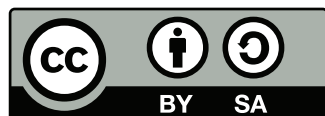




Hortonworks Data Platform
v1.0

Powered by Apache Hadoop

Installing and Configuring HDP
using Hortonworks Management
Center



This work by [Hortonworks, Inc.](#) is licensed under a [Creative Commons Attribution-ShareAlike 3.0 Unported License](#).

Legal Notice

Copyright © 2011-2012 Hortonworks, Inc.

The text and illustrations in this document are licensed by Hortonworks under a Creative Commons Attribution–Share Alike 3.0 Unported license ("CC-BY-SA"). An explanation of CC-BY-SA is available at <http://creativecommons.org/licenses/by-sa/3.0/>. In accordance with CC-BY-SA, if you distribute this document or an adaptation of it, you must provide the URL for the original version.

Hortonworks, as the licensor of this document, waives the right to enforce, and agrees not to assert, Section 4d of CC-BY-SA to the fullest extent permitted by applicable law.

Table of Contents

Getting Ready to Install.....	1
Understand the Basics	1
Meet Minimum System Requirements	2
Hardware Recommendations.....	2
Operating Systems Requirements	2
Graphics Requirements	2
Software Requirements.....	2
Database Requirements	2
Decide on Deployment Type	3
Collect Information	3
Prepare the Environment	3
Check Existing Installs	3
Set Up Password-less SSH	4
Enable NTP on the Cluster	4
Check DNS	4
Create Hostdetail.txt.....	4
Optional: Configure the Local yum Repository	4
Running the Installer.....	5
Set Up the Bits	5
Start the Hortonworks Management Center Service	5
Stop iptables	5
Configuring and Deploying the Cluster	6
Log into the Hortonworks Management Center	6
Step 1: Create the Cluster	6
Step 2: Add Nodes	6
Step 3: Select Services	7
Step 4: Assign Hosts	7
Step 5: Select Mount Points	7
Step 6: Custom Config	7
Step 7: Review and Deploy	12
Step 8: [Optional] If You Are Installing Sqoop	13
Managing Your Cluster	14
Access the Cluster Management App	14
Manage Services	14
Stop a Service/Start a Service	14
Reconfigure a Service.....	14
Add Nodes to the Cluster	14
Uninstall the Cluster	15
Open the Monitoring Dashboard	15
Configuring a Local Mirror.....	16
About the yum Package Management Tool	16
Get the yum Client Configuration File	16
Set Up the Mirror	16
Modify the HDP yum Client Configuration File for All Cluster Nodes	17
Troubleshooting HMC Deployments.....	18
Getting the Logs	18
Quick Checks	18
Specific Issues	18

Problem: Sqoop Client is Missing MySQL Connector 19
Problem: Pig Jobs Submitted via Templeton Fail 19
Problem: The “yum install hmc” Command Fails 19
Problem: Data Node Smoke Test Fails 19
Problem: The HCatalog Daemon Metastore Smoke Test Fails 20
Problem: Hadoop Streaming Jobs Don’t Work with Templeton 20
Problem: Inconsistent State is Shown on Monitoring Dashboard 21

Getting Ready to Install

This section describes the information and materials you need to get ready to install the Hortonworks Data Platform (HDP) using the Hortonworks Management Center (HMC).

- [Understand the Basics](#)
- [Meet Minimum System Requirements](#)
- [Decide on Deployment Type](#)
- [Collect Information](#)
- [Prepare the Environment](#)
- [Optional: Configure the Local yum Repository](#)

Understand the Basics

The Hortonworks Data Platform consists of three layers.

- **Core Hadoop:** The basic components of Apache Hadoop.
 - **Hadoop Distributed File System (HDFS):** A special purpose file system that is designed to work with the MapReduce engine. It provides high-throughput access to data in a highly distributed environment.
 - **MapReduce:** A framework for performing high volume distributed data processing using the MapReduce programming paradigm.
- **Essential Hadoop:** A set of Apache components designed to ease working with Core Hadoop.
 - **Apache Pig:** A platform for creating higher level data flow programs that can be compiled into sequences of MapReduce programs, using Pig Latin, the platform's native language.
 - **Apache Hive:** A tool for creating higher level SQL-like queries using HiveQL, the tool's native language, that can be compiled into sequences of MapReduce programs.
 - **Apache HCatalog:** A metadata abstraction layer that insulates users and scripts from how and where data is physically stored.
 - **Apache Templeton:** A component that provides a set of REST-like APIs for HCatalog and related Hadoop components.
 - **Apache HBase:** A distributed, column-oriented database that provides the ability to access and manipulate data randomly in the context of the large blocks that make up HDFS.
 - **Apache ZooKeeper:** A centralized tool for providing services to highly distributed systems. ZooKeeper is necessary for HBase installations.
- **HDP Support:** A set of components that allow you to monitor your Hadoop installation and to connect Hadoop with your larger compute environment.
 - **Apache Oozie:** A server based workflow engine optimized for running workflows that execute Hadoop jobs.
 - **Apache Sqoop:** A component that provides a mechanism for moving data between HDP and external structured data stores. Can be integrated with Oozie workflows.
 - **Ganglia:** An Open Source tool for monitoring high-performance computing systems.
 - **Nagios:** An Open Source tool for monitoring systems, services, and networks.

You must always install Core Hadoop, but you can select the components from the other layers based on your needs. For more information on the structure of the HDP, see [Understanding Hadoop Ecosystem](#).

Meet Minimum System Requirements

To run the Hortonworks Data Platform, your system must meet minimum requirements.

- [Hardware Recommendations](#)
- [Operating Systems Requirements](#)
- [Graphics Requirements](#)
- [Software Requirements](#)
- [Database Requirements](#)

Hardware Recommendations

Although there is no single hardware requirement for installing HDP, there are some basic guidelines. You can see sample setups here: [Suggested Hardware for a Typical Hadoop Cluster](#).

Operating Systems Requirements

The following operating systems are supported:

- 64-bit Red Hat Enterprise Linux (RHEL) v5.*
- 64-bit CentOS v5.*

IMPORTANT: All hosts in the cluster must run the same OS, version and patch sets.

Graphics Requirements

The HMC deployment wizard runs as a browser-based Web app. You must have a machine capable of running a graphical browser to use this tool.

Software Requirements

On each of your hosts:

- yum
- rpm
- scp
- curl
- wget
- pdsh
- net-snmp
- net-snmp-utils

On the machine from which you will run HMC:

- Firefox v.12+

Database Requirements

Hive or HCatalog requires a MySQL database for its use. You can choose to use a current instance or let the HMC deployment wizard create one for you.

Decide on Deployment Type

While it is possible to deploy all of HDP on a single host, this is appropriate only for initial evaluation. In general you should use at least three hosts: one master host and two workers.

Collect Information

To deploy your HDP installation, you need to collect the following information:

- The fully qualified domain name (FQDN) for each host in your system, and which component(s) you wish to set up on which host. The HMC deployment wizard **does not** support using IP addresses. You can use `hostname -f` to check for the FQDN if you do not know it.
- The base directories you wish to use as mount points on your master (NameNode) host for storing:
 - NameNode data
 - DataNodes data
 - MapReduce data
 - ZooKeeper data, if you install ZooKeeper
 - Various log, pid, and db files, depending on your install type
- The hostname (for an existing instance), database name, username, and password for the MySQL instance, if you install Hive/HCatalog.

NOTE: If you are using an existing instance, the user you create for HDP's use must have all privileges.

Prepare the Environment

To deploy your HDP instance, you need to prepare your deploy environment:

- [Check Existing Installs](#)
- [Set Up Password-less SSH](#)
- [Enable NTP on the Cluster](#)
- [Check DNS](#)
- [Create Hostdetail.txt](#)

Check Existing Installs

HMC automatically installs the correct versions of the files that are necessary for HMC and HDP to run. Versions other than the ones that HMC uses can cause problems in running the installer, so remove any existing installs that do not match the following list:

- Ruby 1.8.5-24.el5
- Puppet 2.7.9-2
- Ruby Rack 1.1.0-2.el5
- Passenger 3.0.12-1.el5.centos
- Nagios 3.0.12-1.el5.centos
- Nagios plug-ins 1.4.15-2.el5
- Nagios Common 2.12-10.el5
- mysql v. 5.*

- Ganglia - ganglia-gmond-3.2.0, ganglia-gmetad-3.2.0

Set Up Password-less SSH

You must set up password-less SSH connections between the main installation host and all other machines. The installation host acts as the client and uses the key-pair to access and interact with the other hosts in the cluster. Create public and private keys on the main installation host and copy the public keys to the root account on your target machines. Depending on your version of SSH, you may need to set permissions on your `.ssh` directory (to 700) and the `authorized_keys` file in that directory (to 640). You also need a copy of the private key available on the machine from which you run the browser-based deployment wizard.

Enable NTP on the Cluster

The clocks of all the nodes in your cluster must be able to synchronize with each other.

Check DNS

All hosts in your system must be configured for DNS and Reverse DNS.

Create Hostdetail.txt

Create a text file listing the newline separated FQDNs of the hosts that make up your cluster. You must use FQDNs. HMC does not support the use of IP addresses. The file should look something like this:

```
fully.qualified.hostname1
fully.qualified.hostname2
fully.qualified.hostname3
etc.
```

INFO: If you are deploying on EC2, use the Internal hostname.

This file must be available on the machine from which you run the browser-based deployment wizard.

IMPORTANT: If you are creating a *single node installation*, you must still create a `hostdetail.txt` file with a single entry. *Do not* add a newline character after the FQDN of the single host.

Optional: Configure the Local yum Repository

If your cluster does *not* have access to the Internet, or you are creating a large cluster and you want to conserve bandwidth, you need to provide a local copy of the HDP repository. For more information, see [Configuring a Local Mirror](#).

Running the Installer

This section describes the process for installing the Hortonworks Management Center (HMC) and preparing to deploy the Hortonworks Data Platform.

- [Set Up the Bits](#)
- [Start the Hortonworks Management Center Service](#)
- [Stop iptables](#)

Set Up the Bits

1. Log into the main installation host as root.
2. Make sure you have an epel repository installed. To install it, from a shell, type:

```
rpm -Uvh http://public-repo-1.hortonworks.com/HDP-1.0.0.12/repos/centos5/epel-release-5-4.noarch.rpm
```
3. Download the file from the Hortonworks public repo.

```
rpm -Uvh http://public-repo-1.hortonworks.com/HDP-1.0.0.12/repos/centos5/hdp-release-1.0.0.12-1.el5.noarch.rpm
```
4. Install other components for HMC:

```
yum install php-pecl-json
```
5. Install the HMC bits using yum:

```
yum install hmc
```

NOTE: To access the optional Talend tool set:

```
wget http://public-repo-1.hortonworks.com/HDP-1.0.0.12/tools/HDP-ETL-TOS_BD-V5.1.1.zip
```

Start the Hortonworks Management Center Service

The HMC service manages the deployment process.

1. From a shell on the main installation host, enter:

```
service hmc start
```
2. Agree to the Oracle JDK license when asked.
3. Agree to let the installer download the JDK binaries.

Stop iptables

The deployment will not succeed with iptables running:

```
/etc/init.d/iptables stop
```

Configuring and Deploying the Cluster

This section describes using the HMC deployment wizard in your browser to complete your installation, configuration and deployment of HDP.

- [Log into the Hortonworks Management Center](#)
- [Step 1: Create the Cluster](#)
- [Step 2: Add Nodes](#)
- [Step 3: Select Services](#)
- [Step 4: Assign Hosts](#)
- [Step 5: Select Mount Points](#)
- [Step 6: Custom Config](#)
- [Step 7: Review and Deploy](#)
- [Step 8: \[Optional\] If You Are Installing Sqoop](#)

Log into the Hortonworks Management Center

Once you have started the HMC service, you can access the HMC deployment wizard through your browser.

1. Point your browser to `http://<hostname for the main installation host>/hmc/html/index.php`.
2. At the Welcome page, click the **Let's Get Started** button.

Step 1: Create the Cluster

The first step of the deployment process creates the cluster name.

1. Type in a name for the cluster in the text box. No whitespaces or special characters can be used in the name.
2. Click the **Create Cluster** button.

Step 2: Add Nodes

In order to build up the cluster, the deployment wizard needs to access the private key file you created in [Set Up Password-less SSH](#) and the `hostdetail.txt` file you created in [Create Hostdetail.txt](#). It uses these to locate all the hosts in the system and to access and interact with them securely.

1. Check the SSH username. It should be `root`.
2. Use the **Choose File** button to find the private key file that matches the public key you installed on all your hosts.

NOTE: The related public key must already exist on all the hosts.

3. Use the **Choose File** button to find the hosts file.
4. If you are using a local repository (if your installation does not have access to the Internet), check **Use local yum mirror instead of downloading packages from the Internet**.
5. Click the **Add Nodes** button.

6. A popup appears and displays the status of the installation host's attempt to find, access, and bootstrap all the nodes in the cluster.
7. When all the steps on the popup have a green checkmark next to them, click the **Proceed to Select Services** button.

Step 3: Select Services

Hortonworks Data Platform is made up a number of components. You must always install HDFS and MapReduce, but you can decide which of the other services you want to install. See [Understand the Basics](#) for more information on your options.

INFO: The two monitoring tools, Nagios and Ganglia, are also automatically deployed if you use the deployment wizard.

1. Uncheck the boxes next to the services you *do not* want to deploy. Checking HBase automatically selects ZooKeeper.
2. Click the **Select Services** button.

Step 4: Assign Hosts

The HMC deployment wizard attempts to assign the various services you have selected on appropriate hosts in your cluster. Each host/node displays the memory and CPU available on that host.

1. If you wish to change locations, click the dropdown list next to the service and select the appropriate host.
2. When you are satisfied with the assignments, click the **Next** button.

Step 5: Select Mount Points

The deployment wizard needs to determine a base directory for storing various files, like data files, logs, and pids, on your cluster. It examines the host that has been selected to be the primary NameNode and suggests mount points.

1. To change the suggested mount points, uncheck the given options.
2. Enter a comma-separated list of your preferred mount points into the text box.
3. If you wish to see exactly which directories will be used with your choices, click **Preview directories to be used**. A popup with the information appears. Click the **OK** button to close.
4. Click the **Next** button.

Step 6: Custom Config

The Customize Settings screen lets you manage configuration settings for HDP components. The deployment wizard sets reasonable defaults for each of the options here, but you can use this screen to tweak those settings. Hover your mouse over the column to the right of each of the parameters to see a brief description of what it does. There are eight groups of configuration parameters.

The first group covers HDFS settings.

Name	Notes
NameNode directories	NameNode directories for HDFS to store the file system image. Based on the mount points and host settings you chose previously.
DataNode directories	DataNode directories for HDFS to store the data blocks. Based on the mount points and host settings you chose previously
SecondaryNameNode Checkpoint directory	Directory on the local filesystem where the Secondary NameNode should store the temporary images to merge. Based on the mount points and host settings you chose previously.
WebHDFS enabled	Check the box to enable WebHDFS
Hadoop maximum Java heap size	Maximum Java heap size for daemons such as Balancer (Java option -Xmx)
NameNode Java heap size	Initial and maximum Java heap size for NameNode (Java options -Xms and -Xmx)
NameNode new generation size	Default size of Java new generation for NameNode (Java option -XX:NewSize)
Reserved Space for HDFS	Reserved space in bytes per volume
DataNode maximum Java heap size	Maximum Java heap size for DataNode (Java option -Xmx)
DataNode volumes failure toleration	The number of volumes that are allowed to fail before a DataNode stops offering services.
HDFS Maximum Checkpoint Delay	Maximum delay between two consecutive checkpoints for HDFS
HDFS Maximum Edit Log Size for Checkpointing	Maximum size of the edits log file that forces an urgent checkpoint even if the maximum checkpoint delay is not reached

Table 1: HDFS Settings

The second group covers MapReduce settings:

Name	Notes
MapReduce local directories	Directories for MapReduce to store intermediate data files. Based on the mount points and host settings you chose previously
JobTracker new generation size	Default size of Java new generation size for JobTracker (Java option -XX:NewSize)
JobTracker maximum new generation size	Maximum size of Java new generation for JobTracker (Java option -XX:MaxNewSize)
JobTracker maximum Java heap size	Maximum Java heap size for JobTracker in MB (Java option -Xmx)
Number of Map slots per node	Number of slots that Map tasks that run simultaneously can occupy on a TaskTracker
Number of Reduce slots per node	Number of slots that Reduce tasks that run simultaneously can occupy on a TaskTracker.
Cluster's Map slot size (virtual memory)	The virtual memory size of a single Map slot in the MapReduce framework. Use -1 for no limit
Cluster's Reduce slot size (virtual memory)	The virtual memory size of a single Reduce slot in the MapReduce framework. Use -1 for no limit.
Upper limit on virtual memory for single Map task	Upper limit on virtual memory for single Map task. Use -1 for no limit.
Upper limit on virtual memory for single Reduce task	Upper limit on virtual memory for single Reduce task. Use -1 for no limit.
Default virtual memory for a job's map-task	Virtual memory for single Map task. Use -1 for no limit.
Default virtual memory for a job's reduce-task	Virtual memory for single Reduce task. Use -1 for no limit.
Java options for MapReduce tasks	Java options for the TaskTracker child processes.
Map-side sort buffer memory	The total amount of Map-side buffer memory to use while sorting files (Expert-only configuration)
Limit on buffer	Percentage of sort buffer used for record collection (Expert-only configuration)
Job Log Retention (hours)	The maximum time, in hours, for which the user-logs are to be retained after the job completion.

Table 2: MapReduce Settings

Name	Notes
Maximum number tasks for a Job	Maximum number of tasks for a single Job. Use -1 for no limit.
LZO compression	Check if you wish to enable LZO compression in addition to Snappy

Table 2: MapReduce Settings

The third group covers ZooKeeper settings:

Name	Notes
ZooKeeper directory	Data directory for ZooKeeper. Based on the mount points and host settings you chose previously.
Length of Single Tick	The length of a single tick in milliseconds, which is the basic time unit used by ZooKeeper
Ticks to allow for sync at Init	Amount of time in ticks to allow followers to connect and sync to a leader
Ticks to allow for sync at Runtime	Amount of time, in ticks to allow followers to connect an
Port for Running ZK Server	Port for running ZK server

Table 3: Zookeeper Settings

The fourth group covers HBase settings:

Name	Notes
HBase Master Maximum Java heap size	Maximum Java heap size for HBase master (Java option -Xmx)
HBase Region Servers maximum Java heap sizes	Maximum Java heap size for HBase Region Servers (Java option -Xmx)

Table 4: HBase Settings

The fifth group covers Oozie settings:

Name	Notes
Oozie DB directory	Data Directory in which the Oozie DB exists. Based on the mount points and host settings you chose previously.

Table 5: Oozie Settings

The sixth group covers Hive/HCatalog settings:

Name	Notes
MySQL host	MySQL host on which the Hive/HCatalog Metastore is hosted. Specify this path <i>only if</i> you wish to use an existing MySQL instance. Leave blank if you wish to have HMC create a new instance for you.
MySQL Database Name	MySQL Database name for the Hive/HCatalog Metastore. Any legal name you like
MySQL user	The username for accessing the Hive/HCatalog Metastore
MySQL Password	The password for accessing the Hive/HCatalog Metastore
Retype MySQL Password	

Table 6: Hive/HCatalog Settings

The seventh group covers Nagios settings:

Name	Notes
Nagios Admin User	Nagios Web UI Admin username [default:nagiosadmin]
Nagios Admin Password	Nagios Web UI Admin password [default: admin]
Retype Nagios Admin Password	
Hadoop Admin email	The email address to which Nagios should send alerts. This is a required parameter.

Table 7: Nagios Settings

The last group covers miscellaneous settings

Name	Notes
Java 32 bit Home	Use this to specify your Java home if you wish to have HDP use an existing JDK that is not set up by HMC. You must have installed this separately and exported it. This value must be the same for all hosts in the cluster. If you use this option, HMC does no further checks to make sure that your Java has been properly set up.
Java 64 bit Home	Use this to specify your Java home if you wish to have HDP use an existing JDK that is not set up by HMC. You must have installed this separately and exported it. This value must be the same for all hosts in the cluster. If you use this option, HMC does no further checks to make sure that your Java has been properly set up.
Jdk Url to Download 32/64 bit	Use this if you wish to have HMC set up the JDKs with the install. There is a default, HMC-provided URL, but you can also substitute a URL for your own source.

Table 8: Miscellaneous Settings

When you have made all your changes, click the **Next** button.

Step 7: Review and Deploy

The host assignments and service settings are displayed. Check to make sure everything is as you wish. If you need to make changes, click a previous tab and return to the appropriate screen.

IMPORTANT: Do *not* return to the **Create Cluster** tab. The current version of the HMC deployment wizard does not support multi-cluster installations.

When you are satisfied with your choices, click the **Deploy** button. A popup window appears that tracks the deployment status of each of the components, including a related smoke test run per component. This process can take up to 40 minutes, depending on your configuration, so please be patient. If an error occurs, you will get an error message.

When the process completes, you can click **click here to start managing your cluster** to check on the status of your cluster. For more information, see [Managing Your Cluster](#).

NOTE: If you are deploying the Nagios or Ganglia instance on the HMC installation host, you need to restart the HMC service. From a console prompt on that machine:

```
service hmc restart
```

Once the machine is restarted, you can access the Cluster Information page at `http://<hostname for the main installation host>/hmc/html/index.php`

Step 8: [Optional] If You Are Installing Sqoop

The Sqoop client as installed is missing the necessary MySQL connector jar file. You must install it manually.

1. Use the HMC Cluster Information page to determine which host is running the Sqoop client. Point your browser to `http://<hostname for the main installation host>/hmc/html/index.php`.
2. Login to the Sqoop host.
3. From a shell, type:

```
yum install mysql-connector-java-5.0.8-1
ln -s /usr/share/java/mysql-connector-java.jar
/usr/lib/sqoop/lib/mysql-connector-java.jar
```

Managing Your Cluster

This section describes using the Cluster Management app to manage individual services and to add additional worker nodes to your cluster. The page also has a link to the separate web application which provides the Monitoring Dashboard.

- [Access the Cluster Management App](#)
- [Manage Services](#)
- [Add Nodes to the Cluster](#)
- [Uninstall the Cluster](#)
- [Open the Monitoring Dashboard](#)

Access the Cluster Management App

The Cluster Management app can be reached by pointing your browser to `http://<hostname for the main installation host>/hmc/html/index.php`. On this page you can check the status of your cluster, and see the host locations of your services. There are also links to additional administrative functions. You can always return to this page by clicking the **Cluster Management** button at the top of the screen.

Manage Services

To check on your services, or to stop, start, or reconfigure your services, click the **Manage Services** tab on the Cluster Management page. The Manage Services page opens. The services you have installed and their status is displayed.

Stop a Service/Start a Service

To stop a service, click the red rectangle button next to the name of the service you wish to stop. A confirmation pop-up appears. Confirm your choice.

To start a service, click the green arrow next to the name of the service you wish to start.

NOTE: If you stop a service, like HDFS, on which other services are dependent, those services are also automatically shut down.

Reconfigure a Service

To change the configuration of a service, click the button with the gear on the right. The relevant configuration parameters appear in a pop-up screen. Make your changes. When you are finished, click the **Apply Changes** button.

NOTE: Reconfiguring a service automatically stops and restarts the service *and* any services that depend on it. For example, reconfiguring HDFS stops and starts *all* services, because all services depend on HDFS.

Add Nodes to the Cluster

To increase the number of worker nodes in your cluster, click the **Add nodes to the cluster** tab on the Cluster Management page. The Add Nodes page appears. You must have set up the keys for SSH and the `hostdetails.txt` file as you did for the initial install. See [Prepare the Environment](#) for more information.

1. Check the SSH username. It should be `root`.
2. Put the path to the private key file in the text box or use the **Browse** button to find it.
NOTE: You must have copied the related public key to every host you are adding.
3. Put the path to the host details file in the text box or use the **Browser** button to find it.
4. Click the **Add Nodes** button.
5. A popup appears and displays the status of the installation host's attempt to find, access, and bootstrap all the nodes in the cluster.
6. When all the steps on the popup have a green checkmark next to them, click **Proceed to Select Services**

The Select Services page appears.

1. Check the services you wish to deploy on the added nodes.
2. Click the **Deploy Nodes** button.

A popup window appears that displays the deployment status of the services on the nodes.

Uninstall the Cluster

If you wish to uninstall the cluster, or uninstall and wipe all your data, click the **Uninstall** tab on the Cluster Management page. The Uninstall page appears.

1. Check the SSH username. It should be `root`.
2. Put the path to the private key file in the text box or use the **Browse** button to find it.
3. If you wish to delete all of your data, check **Perform wipe out (delete all data)**.
4. Click the **Uninstall Cluster** button.
5. When the popup window appears, click the **Proceed with Uninstall** button.

A popup window appears that displays the status of the uninstall.

Open the Monitoring Dashboard

You can access the Monitoring Dashboard from the Cluster Management page either by clicking **Monitoring** in the top menu bar or by entering `http://<host name for the Nagios server>/hdp/dashboard/ui/home.html`. For more information on using the Monitoring Dashboard, see the **Monitoring HDP** section of the main Hortonworks documentation page, at [Understanding Monitoring for Hadoop](#).

Configuring a Local Mirror

The standard install mode requires access to the Internet to fetch some HDP software components. In some cases this access is not possible or desirable. In this situation you must set up a version of the software repository that your machines can access locally. This section describes setting up such a repository.

- [About the yum Package Management Tool](#)
- [Get the yum Client Configuration File](#)
- [Set Up the Mirror](#)
- [Modify the HDP yum Client Configuration File for All Cluster Nodes](#)

About the yum Package Management Tool

The HMC installer for HDP on RHEL and CentOS uses the 'yum' package management tool. This tool fetches packages from configured repositories and installs those packages using automatic dependency resolution.

Get the yum Client Configuration File

First you must get the Hortonworks yum client configuration file.

1. Select a local server

This server must be able to access both the Internet and the servers on which you wish to install HDP. This server will act as your local mirror server. It must run either CentOS v.5.0 or RHEL v.5.0.

2. Log into that server
3. Ensure that the mirror server has yum installed
4. Add the yum-utils and createrepo packages

These packages are necessary for creating a local repository. From a shell window, type:

```
yum install yum-utils createrepo
```

5. Download the Hortonworks yum client configuration file

From the yum.repos.d directory on the mirror server, type:

```
wget http://public-repo-1.hortonworks.com/hdp-1.0.0.12.repo -O /etc/yum.repos.d/hdp-1.0.0.12.repo
```

Set Up the Mirror

Once you have the client configuration in place you can set up your local mirror:

1. Create an HTTP server

On the mirror server, install and activate an HTTP server. You can get the Apache HTTP Server [here](#) or use whatever server you wish. Using the default configuration should work. Ensure that firewall settings (if any) allow inbound HTTP access for your mirror server.

2. Create a directory for the web server

For example, from a shell window, type:

```
mkdir -p /var/www/html/rpms
```

3. Put the files in an appropriate directory

Put all the HDP RPM files in the directory served by your web server. Using the previous example, from a shell window, type:

```
cd /var/www/html/rpms
reposync -r HDP-1.0.0.12
```

You should now see an `HDP-1.0.0.12` directory, with two sub-directories “`distro`” and “`extras`”.

4. Generate the appropriate metadata

This step defines the directory as a `yum` repository. From a shell window, type:

```
createrepo /var/www/html/rpms/HDP-1.0.0.12
```

You should see a new folder called “`repodata`” inside the “`HDP-1.0.0.12`” directory.

5. Verify your installation

You should now be able to access the directory through your web browser. To test this out, browse to the following location:

```
http://<yourwebserver>/rpms/HDP-1.0.0.12/
```

6. [Conditional] If you have multiple repositories configured in your environment, install and configure the `yum priorities` plugin.

```
yum install yum-priorities
```

Open the `priorities.conf` file in a text editor (the file is in `/etc/yum/plugin-conf.d`) and make sure that the file contains the following lines:

```
[main]
enabled=1
```

Save the file and exit.

You have now completed the creation and configuration of the local `yum` mirror repository.

Modify the HDP yum Client Configuration File for All Cluster Nodes

1. On the mirror server, copy the HDP `yum` client configuration file you downloaded in [Get the yum Client Configuration File](#) to a temporary directory. From a shell window, type:

```
cp /etc/yum.repos.d/hdp-1.0.0.12.repo ~/hdp-1.0.0.12.repo
```

2. Edit the `hdp-1.0.0.12.repo` file, changing the value of the `baseurl` property to the local mirror URL (for example, `http://<yourwebserver>/rpms/HDP-1.0.0.12/`).

3. Use `scp` or `pdsh` to copy the edited client `yum` configuration file to the `/etc/yum.repos.d/` directory on every node in the cluster.

Troubleshooting HMC Deployments

The following information can help you troubleshoot issues you may run into with your HMC-based installation.

IMPORTANT: Use the following information to troubleshoot a failed installation. Fix any issues, uninstall, and prepare to run the installer again. Uninstall instructions can be found at [Uninstall the Cluster](#). Do not attempt to recover files manually.

Getting the Logs

The first thing to do if you run into trouble is to find the logs. The installer logs are on the install host at `/var/log/hmc/hmc.log`. Logs for the various services can be found in `/var/log/<service-name>` on their respective hosts.

Quick Checks

- Make sure the directories to which HMC needs to write information are writable.
- Make sure all the appropriate services are running. If you have access to the HMC Cluster Management web application, use the **Manage Services** tab to check the status of each component. If you do not have access to Manage Services, you must start and stop the services manually. For information on how to do this, see [Starting_And_Stopping_HDP_Services](#)
- If the first HDFS put command fails to replicate the block, the clocks in the nodes may not be synchronized. Make sure that Network Time Protocol (NTP) is enabled for your cluster.
- If HBase does not start, check if its workers are running on 64-bit JVMs. The ZooKeeper service must run on a 64-bit host machine.
- Make sure the hosts specified in the `hostdetails.txt` are listed as FQDN, not IP addresses.
- Make sure `umask` is set to `0022`.
- Make sure the HCatalog host can access the MySQL server. From a shell try:

```
mysql -h $<FQDN_for_MySQL_server> -u $<FQDN_for_HCatalog_Server> -p
```

You will need to provide the password you set up for Hive/HCatalog during the installation process.
- Make sure MySQL is running. By default, MySQL server does not start automatically on reboot.
 - To set auto-start on boot, from a shell, type:

```
chkconfig --level 35 mysql on
```
 - To then start the service manually from a shell, type:

```
service mysqld start
```

Specific Issues

The following are common issues you might encounter.

Problem: Sqoop Client is Missing MySQL Connector

The Sqoop client as installed is missing the necessary MySQL connector jar file. You must install it manually. For more information, see [Step 8: \[Optional\] If You Are Installing Sqoop](#)

Problem: Pig Jobs Submitted via Templeton Fail

The deployment properties for Templeton set by the HMC deployment wizard have an error. You must update the file manually.

Solution:

1. On the install host, open the following file with a text editor:

```
/etc/puppet/master/modules/hdp-templeton/templates/templeton-site.xml.erb
```

2. Find this stanza in the xml:

```
<property>
  <name>templeton.pig.archive</name>
  <value>hdfs:///apps/templeton/</value>
  <description>The path to the Pig archive.</description>
</property>.
```

3. Replace the hdfs value

```
<value>hdfs:///apps/templeton/</value>
with
<value>hdfs:///apps/templeton/pig.tar.gz</value>.
```

4. Save the file and exit.

5. Point your browser to `http:// <hostname for the main installation host>/hmc/html/index.php` and select the **Manage Services** tab.

6. Stop the Templeton service and then restart.

Problem: The “yum install hmc” Command Fails

You are unable to get the initial install command to run.

Solution:

You may have incompatible versions of some software components in your environment. Check the list in [Check Existing Installs](#) and make any necessary changes. Also make sure the operating system is RHEL v.5.* or CentOS v.5.*

Problem: Data Node Smoke Test Fails

If your DataNodes are incorrectly configured, the smoke tests fail and you get this error message in the DataNode logs:

```
DisallowedDataNodeException
org.apache.hadoop.hdfs.server.protocol.
DisallowedDatanodeException
```

Solution:

1. Make sure that reverse DNS look-up is properly configured for all nodes in your cluster.

2. Make sure you have the correct FQDNs in your `hostdetails.txt` file. Do not use IP addresses - they are not supported.
3. Restart the installation process.

Problem: The HCatalog Daemon Metastore Smoke Test Fails

If the HCatalog smoke test fails, this is displayed in your console:

```
Metastore startup failed, see /var/log/hcatalog/hcat.err
```

Solution:

1. Log into the HCatalog node in your cluster
2. Open `/var/log/hcatalog/hcat.err` or `/var/log/hive/hive.log` (one of the two will exist depending on the installation) with a text editor
3. In the file, see if there is a **MySQL Unknown Host Exception** like this:

```
at java.lang.reflect.Method.invoke (Method.java:597)
at org.apache.hadoop.util.Runjar.main (runjar.java:156)
Caused by: java.net.UnknownHostException:mysql.host.com
at java.net.InetAddress.getAllByName (InetAddress.java:1157)
```

This exception can be thrown if you are using a previously existing MySQL instance and you have incorrectly identified the hostname during the installation process. When you do the reinstall, make sure this name is correct.

4. In the file, see if there is an **ERROR Failed initializing database** entry like this:

```
11/12/29 20:52:04 ERROR DataNucleus.Plugin: Bundle
org.eclipse.jdt.core required
11/12/29 20:52:04 ERROR DataStore.Schema: Failed initialising
database
```

This exception can be thrown if you are using a previously existing MySQL instance and you have incorrectly identified the username/password during the installation process. It can also occur when the user you specify does not have adequate privileges on the database. When you do the reinstall, make sure this username/password is correct and that the user has adequate privilege.

5. Restart the installation process.

Problem: Hadoop Streaming Jobs Don't Work with Templeton

A required `.jar` file, `hadoop-streaming.jar`, very occasionally fails to load properly during the installation process.

Solution:

Check to see if the `.jar` file is present on HDFS. From a shell, type:

```
su - templeton
hadoop dfs -ls /user/templeton/hadoop-streaming.jar
```

If this command fails, add the file. From a shell, type:

```
su - templeton
/usr/bin/hadoop --config ${hadoopconfdir} fs -copyFromLocal
/usr/share/hadoop/contrib/streaming/hadoop-streaming*.jar
/user/templeton/hadoop-streaming.jar
```


Problem: Inconsistent State is Shown on Monitoring Dashboard

The Cluster Summary section of the Dashboard indicates that a service (HDFS/MapReduce/HBase) is down while the Services table above it shows the service as running.

Solution:

This can be the transient result of a heavy load on the service master node or of a slow network. The http call to the service master can time out. Unless the service master is really not accessible, refreshing the browser page should eliminate this inconsistency. In general, there is about a one minute latency before the Services table reflects a service down state on the Dashboard.