PROFESSIONAL SERVICES OFFERING
RESIDENT ARCHITECT

HIGHLIGHTS

- Gain access to expertise and best practices from Hortonworks, the industry leader in Open Enterprise Apache™ Hadoop®.
- Accelerate the capabilities of your team through the use of an expert with extensive Hadoop knowledge and experience.

SERVICE DESCRIPTION

A Hortonworks Resident Architect is a resource embedded for an extended duration with a customer team to drive Hadoop adoption and maturation through the use of a validated methodology built upon a foundation of architectural and implementation expertise paired with a strong focus on mentoring customer teams. The Resident Architect not only brings personal experience to a customer but also enables a customer team to have access to the collective knowledge of Hortonworks Professional Services.

ENGAGEMENT DETAILS

- Collaboratively design and drive Apache Hadoop best practices
- Assist with data ingestion, management, organization, and egress design and implementation
- Collaboration and leadership through the design of a Hortonworks Data Platform (HDP®) blueprint focused on use case assessment and prioritization
- Architectural design, development, and implementation
- Code reviews and performance optimization
- Installation and configuration guidance on HDP and Hortonworks DataFlow (HDF™) environments
- Work with customer to understand and develop a blueprint ensuring alignment with the HDP project strategy
- Provide troubleshooting support of Apache Hadoop related issues
- Conduct project planning with customer's team.

CUSTOMER TASKS AND DEPENDENCIES

- Assign a project manager or Scrum Master to monitor progress and function as point-of contact for managing priorities and demands across stakeholders
- Provide access to all necessary resources required to support and collaborate with the Resident Architect
- Identify key candidates for partnering with the Resident Architect for mentoring opportunities.

OUT OF SCOPE

- Installation, configuration, or guidance on technologies outside the HDP stack
- Data security classification.

This document does not constitute an offer. For more information about Resident Architect or any other Hortonworks Professional Services offering, contact your Hortonworks representative or visit our website:
hortonworks.com/services

About Hortonworks

Hortonworks is a leading innovator at creating, distributing and supporting enterprise-ready open data platforms. Our mission is to manage the world's data. We have a single-minded focus on driving innovation in open source communities such as Apache Hadoop, NiFi, and Spark. Our open Connected Data Platforms power Modern Data Applications that deliver actionable intelligence from all data: data-in-motion and data-at-rest. Along with our 1600+ partners, we provide the expertise, training and services that allows our customers to unlock the transformational value of data across any line of business. We are Powering the Future of Data™.

Contact

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